

## CLIENT EXPECTATIONS

At Bambinos, we want every family to feel respected, supported, and safe. To help us serve you well, we ask that all clients follow these expectations:

- **Be Respectful** — No yelling, cursing, threats, or disrespectful behavior toward staff, volunteers, or other clients.
- **Use Items Responsibly** — Baby supplies provided by Bambinos are for your child(ren)'s use only. To ensure that we can build direct relationships with every family, please do not sell, trade, or give away items to others. If you no longer need an item, we are glad to receive it back so we can pass it along to another family in need.
- **Service Frequency** — Families may receive services once every 30 days unless otherwise noted.
- **Program Availability** — While we will make an effort to provide continuous support, services may change at any time based on funding, donations, or need.
- **Privilege, Not Entitlement** — Receiving assistance is a privilege. Continued access depends on following these Client Expectations.

We are here to support you and your family. Thank you for helping us keep Bambinos a caring and welcoming place for everyone!



503-623-4618



[contact@bambinosoregon.org](mailto:contact@bambinosoregon.org)  
[www.bambinosoregon.org](http://www.bambinosoregon.org)



170 W Ellendale, Suite 103, PMB 133,  
Dallas, OR 97338



322 Main St. Suite 200, Dallas Or 97338

## WHO WE ARE

We are a comfort to our community.  
Because the Holy Spirit is the Comforter, we desire to reflect Him in how we operate.

## OUR CORE VALUES

C – Compassion for our community  
O – Open-handed with our clients  
M – Mission-minded with our partners  
F – Faithful in ALL  
O – Obedient to God  
R – Respectful of our volunteers  
T – Trustworthy with our donors



## JOIN OUR TEAM!

Contact Glenda Dunaway at  
[glenda@bambinosoregon.org](mailto:glenda@bambinosoregon.org) or  
503-984-3486 to explore the possibilities!



## OUR MISSION

Bambinos Oregon is a prayerful, nonprofit ministry that aims to reduce stress for families of young children in our region. We demonstrate the love of Jesus Christ by providing essential baby supplies, safety equipment, community partnerships, and compassionate support to those in need.

## OUR VISION

The clients touched by Bambinos become healthy babies, mentally stable parents, financially independent families and people who are connected to a strong faith community.

**"Are not two sparrows sold for a penny? And not one of them will fall to the ground apart from your Father. But even the hairs of your head are all numbered. Fear not, therefore; you are of more value than many sparrows."**

**Matthew 10:29-31**

### HOW WE HELP...

- Diapers & Wipes
- Formula
- Car seats, safety equipment, etc.
- Car seat clinics
- Gently used baby equipment
- New baby gift packs
- Emergency needs
- Family support

### OFFICE HOURS

**MONDAY: 9AM-12PM**

**TUESDAY: CLOSED**

**WEDNESDAY: 3PM-6PM**

**THURSDAY: 9AM-12PM**

**FRIDAY: CLOSED**

**SATURDAY: 1PM-4PM (1<sup>st</sup> & 3<sup>rd</sup>  
Saturday ONLY)**

**SUNDAY: CLOSED**

FOLLOW US ON FB AND IG FOR EVENTS AND  
UNEXPECTED OFFICE CLOSURES.

Sorry we are **UNABLE** to take:

- Used clothing
- Used car seats
- Broken or recalled baby equipment
- Expired baby food & formula
- Stained cloth diapers
- Open pack of diapers from a smoking home

### HOW YOU CAN HELP...

- Diapers-all brands, all sizes, especially 4-8 & pull-ups (partially used, open packages OK!)
- Formula-unopened, unexpired (all types appreciated)
- Brand new, with tags, car seats
- Brand new, with tags, baby gifts
- Gift cards
- Gently used baby equipment
- One-time monetary donations
- Monthly monetary support (Comfort Clutch)

### JOIN THE COMFORT CLUTCH!

Visit

[www.bambinsoregon.org/support](http://www.bambinsoregon.org/support)



### BECOMING A CLIENT

- Low Barrier
- In person or over the phone (in person preferred)
- No proof of income required
- Declare need
- Name, Address, Phone, Email, DOB

### ELIGIBILITY

- Resident of Polk, Marion, Yamhill, Linn or Benton Counties
- NEW BABY GIFT - 32 wks. prenatal to 3 mos. post-partum
- DIAPERS & WIPES - 0-5 years old
- FORMULA - 0-12 months old

